HINSHAW



Consumer Financial Services

Welcome to Hinshaw's Consumer Financial Services group. Our three main areas of experience—mortgage servicing and lender litigation; consumer law and class action defense; and regulatory and compliance counseling—can be found at the links below along with a link to our consumer finance blog *Consumer Crossroads*.

Our Client Service Philosophy

We deliver effective and efficient legal solutions. That means we want to get to know you, your culture, your business and your goals. Understanding your business allows us to tailor our service to your particular needs and objectives.

We work with a variety of industry participants engaged in all phases of consumer financial services, including lenders, servicers and collectors. Our experience includes:

- Mortgage Servicing and Lending
- Regulatory and Compliance Counseling
- Consumer and Class Action Defense

Thought Leadership

Following industry trends and breaking news that impacts your business—and providing you with analysis of how this impacts you is a priority for us.

- We blog at *Consumer Crossroads,* and also publish a newsletter and client alerts. Our blog is our online community. We invite you to follow the conversation by subscribing at www.hinshawcfs.com.
- We also provide a *50 State Guide on Student Loan Servicing Regulations* now in its Fifth Edition - which informs readers of the laws specific to the student loan servicing industry by providing state-by-state summaries of legislation, an overview of who is impacted, the process for licensure, servicer's duties and prohibitions, and the state's enforcement powers.

News

Hinshaw Makes Waves—and the Airwaves—at the Recent General Counsel Conference Midwest 2024 April 29, 2024

Hinshaw Boosts West Coast Capabilities With Addition of Two Partners in Los Angeles April 25, 2024

Service Area Contacts

Brian S. McGrath 212-471-6226 BMcgrath@hinshawlaw.com

Justin M. Penn 312-704-3000 jpenn@hinshawlaw.com

Attorneys

Ruddy S. Abam Asha Abraham Robert J. Alexander Heather LaSalle Alexis Dustin C. Alonzo Robert D. Bailev Han Sheng Beh Samuel C. Bodurtha Dana B. Briganti James M. Brodzik Bryan T. Brown Natalie Burris Lauren Campisi Elaine M. Carey Margaret J. Cascino Suzanne Chamberlin Laurence P. Chirch Ralph W. Confreda, Jr. Michael Danon Marissa I. Delinks Gary E. Devlin Bradley L. Dunn Bonnie E. Dye Hayden B. Farmer Barbara Fernandez



Ahmad Mango Reviews Islamic Finance Principles and Real Estate Opportunities in Florida April 12, 2024

David Schultz Analyzes in ARM Compliance Digest: State Appeals Court Affirms Ruling for Defendant in FDCPA Class Action April 3, 2024

Vaishali Rao Analyzes in ARM Compliance Digest: FTC Takes Steps to Protect Consumers from AI Deepfakes March 8, 2024

Gregg Stevens Joins Hinshaw as a Consumer Financial Services Partner in Dallas March 7, 2024

David Schultz Analyzes in ARM Compliance Digest: Judge Grants MTD in FDCPA Case Over Potentially Incorrect Balance in Underlying Collection Suit February 27, 2024

Three Hinshaw Partners Selected to Crain's Chicago 2024 Notable Women in Law

February 20, 2024

David Schultz Analyzes in ARM Compliance Digest: Judge Rules Maine FCRA Partially Preempted by Federal Law February 13, 2024

Hinshaw Adds Experienced Financial Services Litigator in New York January 31, 2024

David Schultz and Justin Penn Re-Elected as CRC 2024 Legal Advisory Board Members January 23, 2024

Hinshaw Elects Eleven New Partners in Seven Offices January 2, 2024

Law360 2024 Preview: Barbara Fernandez Anticipates Additional Client Service Opportunities in South Florida January 2, 2024

Hinshaw Client Success Named Among "10 Most Popular Daily Decision Articles of 2023" by the Association of Credit and Collection Professionals (ACA) December 20, 2023

Hinshaw Adds Privacy, Cybersecurity, and Artificial Intelligence Regulatory Partner in New York December 13, 2023

Hinshaw Partner Vaishali Rao Selected for Chicago Lawyer's 2023 Top Women in Law Awards December 8, 2023

Jennifer L. Fisher Aaron A. Fredericks Eric J. Gialio Jessica M. Goldberg Alejandro A. Gonzalez Sarah J. Greenberg David J. Hanus Taylor Hennington Peter A. Hernandez Angela M. Hess **Daniel Hollis** Peter L. Isola Alexandria A. Kaminski Joseph D. Kern Sarah E. King Adair L. Kingsmill Schuyler B. Kraus Mitchell S. Kurtz Hale Yazicioglu Lake Leah R. Lenz Matthew Lindsey Kevin W. Manganaro Gabrielle Mannuzza Stephen T. Masley Victor L. Matthews Liam McGing Walter McInnis Maura K. McKelvey Michael J. McKleroy Samantha R. Millar Charles W. Miller III Concepcion A. Montoya Trevor C. Mosby Helen G. Mosothoane **Omar Mulamekic** Stephanie N. Mulcahy Cathy Mulrow-Peattie John Alexander Nader Ashley R. Newman



David Schultz Analyzes in ARM Compliance Digest: Appeals Court Reverses Ruling on FCRA Damages November 27, 2023

Hinshaw Recognized as "Distinguished in Litigation" in BTI Consulting's Litigation Outlook 2024 Survey November 16, 2023

Fernando C. Rivera-Maissonet Appointed Chair of the Hispanic National Bar Association's Business Law Section October 4, 2023

101 Hinshaw Lawyers Recognized in 2024 Editions of Best Lawyers in America and Ones to Watch August 17, 2023

Appellate Spotlight: Seventh Circuit Confirms Dismissal of FDCPA Case on Article III Standing Grounds August 15, 2023

Vaishali Rao Discusses in MarketWatch the CFPB's Attempt to Invalidate an Educational Company's Income-Share Agreements August 11, 2023

Appellate Spotlight: David Hanus and Brett Larsen Secure Win at the Tenth Circuit

August 10, 2023

Ben Raindorf and April Villaverde Appointed Co-Partners-in-Charge of Hinshaw's New Jersey Office August 8, 2023

Trial Spotlight: Hinshaw Prevails on the Merits in Rare FDCPA Hunstein Class Action Case July 25, 2023

David Schultz Analyzes in ARM Compliance Digest: Appeals Court Upholds Reasonableness of Dispute Investigation in FCRA Case July 20, 2023

Hinshaw Expands Consumer Financial Services Practice with Two Partners and a Senior Counsel July 12, 2023

Ruddy Abam Named to National Bar Association Advancement Academy for Excellence June 29, 2023

David Schultz Analyzes in ARM Compliance Digest: Appeals Court Rules One Ringless Voice Message is Sufficient for Plaintiff to Have Article III Standing June 21, 2023

Samuel Bodurtha and April Villaverde Recognized as 2023 Client Service All-Stars by BTI Consulting June 13, 2023 Timothy W. Odzer Jason J. Oliveri Emilio Onolfi Brian A. Paino Ronald H. Park J. Michael Paulino Vanessa V. Pisano Nicholas A. Ponzo Ben Z. Raindorf Alfredo "Fred" Ramos Vaishali S. Rao Brent M. Reitter Jessica A. Riley Fernando C. Rivera-Maissonet Emilia Rubin John P. Ryan Megan E. Ryan M. Annie Santos Anthony P. Scali David M. Schultz Kate Scolaro Donald W. Seeley Jr. Eric J. Simonson Mitra P. Singh Ruel W. Smith Gary D. Sonnenfeld Evan N. Sover **Claire Standish** Ryan R. Stanley Kyle B. Stefanczyk Margaret S. Stefandl Todd P. Stelter Gregg D. Stevens Karena J. Straub Mohamed F. Sweify Aimee G. Szygenda Stephanie Laird Tolson C. Charles Townsend Whitney Uicker



Brian McGrath Selected to Crain's New York Business List of 2023 Notable LGBTQIA+ Leaders June 7, 2023

David Schultz Analyzes in ARM Compliance Digest: Judge Denies MTD in TCPA Class Action Even Though Plaintiff Pressed 'Two' May 24, 2023

Appellate Spotlight: Wisconsin Court of Appeals Affirms Trial Court Order Granting Motion To Compel Arbitration April 26, 2023

Trial Spotlight: Securing Two Favorable Rulings in Wisconsin Circuit Court in Cases Involving Consumer Protection Claims April 25, 2023

Jessica A. Riley Profiled by Dallas Association of Young Lawyers as "One to Watch" April 18, 2023

Appellate Spotlight: Ninth Circuit Affirms Summary Judgment Win by Law Firm in FCRA Class Action Case March 22, 2023

Vaishali Rao Quoted in Several Leading Business Publications Regarding Oral Arguments in SCOTUS Student Loan Forgiveness Cases March 3, 2023

Vaishali Rao Discusses in Fortune Magazine Two Legal Challenges to President Biden's Student Loan Forgiveness Program February 21, 2023

Brian McGrath Discusses the Impact of the New York Foreclosure Abuse Prevention Act on Homeowners February 13, 2023

David Schultz Analyzes in ARM Compliance Digest: Judge Denies Certification, Defendants' Motion for Summary Judgment in FDCPA Class Action February 13, 2023

Vaishali Rao Discusses with Law360 the CFPB's Loss in Novel Redlining Case Brought Against a Mortgage Lender February 10, 2023

Vaishali Rao Analyzes in ARM Compliance Digest: CFPB Releases Guidance on 'Tricks' Used by Companies to Keep Consumers Enrolled in Subscription Services February 2, 2023

Hinshaw Expands Texas Presence with New Dallas Office and a Team of Financial Services Attorneys February 1, 2023

David Schultz Analyzes in ARM Compliance Digest: Judge Grants Motion to Dismiss in FDCPA Case Over Lack of License January 19, 2023 Matthew J. Walker Jennifer W. Weller Akeela M. White Brian S. Whittemore Vanessa L. Williams Brandon M. Wrazen S. Sherry Xia Mitchell E. Zipkin

Related Services

Biometric Information Privacy Act

Consumer and Class Action Defense

Mortgage Servicing and Lender Litigation

Privacy, Security & Artificial Intelligence

Regulatory and Compliance Counseling

Sustainability & ESG

The Telephone Consumer Protection Act

Video Privacy Protection Act



David Schultz Discusses Cases that Shaped the Accounts Receivable Industry in 2022 January 12, 2023

Brian McGrath Reacts to News Governor Hochul Signed the New York Foreclosure Abuse Prevention Act into Law January 4, 2023

Hinshaw Announces Election of Eleven New Partners In Seven U.S. Offices January 3, 2023

David Schultz Analyzes in ARM Compliance Digest: Judge Grants Motion for Summary Judgement for Defendant in FCRA Case Over Disputed Debt Investigation December 23, 2022

Brian McGrath Praises New York Court of Appeals Decision in Fannie Mae Foreclosure Case December 21, 2022

In Auto Finance News Story, Dustin Alonzo Discusses New Commercial Financing Disclosure Regulations December 14, 2022

Fernando C. Rivera-Maissonet Appointed Vice-Chair of the Business Law Section of the Hispanic National Bar Association December 13, 2022

David Schultz Analyzes in ARM Compliance Digest: Appeals Court Tosses TCPA Case Based on Footnote in Facebook Ruling

December 5, 2022

Akeela White Analyzes a FCRA Case Decision Regarding Reasonable Investigation in ARM Compliance Digest November 16, 2022

David Schultz Analyzes in ARM Compliance Digest: Judge Certifies Class Against Defaulted Defendant in FDCPA Case November 7, 2022

David Schultz and Todd Stelter Co-Author Chapter in IICLE Handbook on Creditors' Rights October 24, 2022

David Schultz Analyzes in ARM Compliance Digest: Multiple 'Misleading' Disputes Leads Judge to Grant MSJ for Defendant in FDCPA, FCRA Case October 19, 2022

Financial Services Partner Joins Hinshaw in New Jersey October 11, 2022

Vaishali Rao and Sarah E. King Co-Author Chapter in the American Bar Association's State Consumer Protection Law Treatise

October 10, 2022

Hinshaw Partner Ben Raindorf Selected Among Mentor Honorees in 2022 New Jersey Law Journal Legal Awards September 29, 2022

Law360 Byline Discusses Eleventh Circuit Ruling on Article III Standing Requirements September 29, 2022

Stephanie Laird Tolson Elected to Southwest Association of Bank Counsel Board of Directors September 19, 2022

David Schultz Analyzes in ARM Compliance Digest: Pair of NDIL Hunstein Cases Remanded Back to State Court for Lack of Standing September 19, 2022

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Akeela White Provides 8 Consumer Protection Tips for Financial Service Companies September 16, 2022

John Ryan Discusses Privacy and Security Issues Associated with Facial Recognition Software September 9, 2022

David Schultz Analyzes in ARM Compliance Digest: Appeals Court Affirms Rulings for Defendant in FCRA Cases August 29, 2022

Eighty-Seven Hinshaw Lawyers Recognized in 2023 Editions of Best Lawyers in America and Ones to Watch August 18, 2022

David Schultz Analyzes in ARM Compliance Digest: Appeals Court Vacates Certification, Settlement in TCPA Case August 8, 2022

Brian McGrath Appears on CBS New York as Governor Hochul Mulls Whether to Sign New York Foreclosure Abuse Prevention Act August 2, 2022

Brian McGrath Recognized as a 2022 Crain's New York Notable Diverse Leader in Law July 13, 2022

Akeela White Discusses CFPB Interpretative Rule on Scope of FCRA Preemption July 6, 2022

David Schultz Analyzes in ARM Compliance Digest: Class Action Accuses Collector of Violating FDCPA via Text Message June 28, 2022

Jason Oliveri Analyzes Why Regulatory Priority Should Be on Artificial Intelligence Rather than Autonomous Weapons June 15, 2022

2022 Edition of Chambers USA Recognizes Hinshaw for its Insurance and Financial Services Practices June 1, 2022

Hinshaw Adds Consumer Financial Services Partner in Chicago May 26, 2022

Brian McGrath Analyzes New York Foreclosure Abuse Prevention Act in National Media Articles May 16, 2022

#AAPIHeritageMonth: Hinshaw Partner Vaishali Rao Celebrates Her Indian Roots in ACA International Member Spotlight May 16, 2022

Hinshaw Adds Consumer Financial Services Partner Bonnie Dye in New Orleans April 11, 2022

Connie Montoya Recognized as a 2022 Distinguished Filipino Woman by Philippine Consulate General in New York April 8, 2022

Brian McGrath Discusses Effects of New York Foreclosure Abuse Prevention Act on Lenders and Borrowers March 31, 2022

Hinshaw Opens DC office, Adds Consumer Financial Services Partner March 25, 2022

David Schultz Analyzes in ARM Compliance Digest: Judge Grants MTD in FDCPA Class Action Over Settlement Offer in Letter

March 8, 2022



Trial Spotlight: Federal Court in Wisconsin Rules FDCPA Plaintiff Lacks Standing February 18, 2022

David Schultz Analyzes in ARM Compliance Digest: Appeals Court Affirms Ruling in One BFE Case, Overturns Ruling in Another

February 14, 2022

Hinshaw Adds Veteran Financial Services Litigator in New Jersey and New York February 10, 2022

Vaishali Rao Discusses Federal Student Loan Forgiveness Proposals in ACA Daily Newsletter February 2, 2022

David Schultz Analyzes in ARM Compliance Digest: Judge Sets Aside Default Against Defendant Because of COVID-19 Restrictions January 25, 2022

David Schultz Analyzes in ARM Compliance Digest: Judge Denies MTD in FDCPA, TCPA Class Action Over Orally Made Cease Request December 22, 2021

Hinshaw Partner Barbara Fernandez Recognized as Businesswoman of the Year by Coral Gables Chamber of Commerce November 29, 2021

David Schultz Analyzes in ARM Compliance Digest: Judge Grants Plaintiff's Motion to Remand FDCPA Class Action Back to State Court

November 23, 2021

Hinshaw Recognized in 2022 U.S. News – Best Lawyers "Best Law Firms" Directory November 4, 2021

David Schultz Analyzes in ARM Compliance Digest: Judge Dismisses FDCPA Case Over Inadvertent Voicemail For Lack of Standing

November 1, 2021

Hinshaw Releases Fifth Edition of "Student Loan Servicing Guide: 50 State Survey of Laws and Legislation" October 21, 2021

David Schultz and Dana Briganti Appointed Attorney State Chairs by ACA International for 2021/2022 Term October 19, 2021

David Schultz Analyzes in ARM Compliance Digest: Judge Grants MTD in FDCPA Case Over Alleged Conflicting, Overshadowing Language in Letter October 11, 2021

David Schultz Analyzes in ARM Compliance Digest: Judge Denies Competing Motions in FDCPA Case Over Debt Incurred During Political Campaign September 13, 2021

Vaishali Rao Discusses CFPB's Proposed New Data Collection Regime for Small Business Lenders September 7, 2021

Hinshaw Expands in Northeast Adding New Jersey Office and Eight Lawyers August 26, 2021

David Schultz Analyzes in ARM Compliance Digest: Mich. Judge Grants MTD in FDCPA Case Over Credit Reporting Statement in Letter August 24, 2021



David Schultz Analyzes in ARM Compliance Digest: Defendant in FDCPA Barcode Case Files En Banc Petition With **Appeals Court**

August 2, 2021

Lauren Campisi Analyzes in ARM Compliance Digest: Judge Grants MSJ For Agency in FCRA, FDCPA Case Over **Disputed Debt** July 23, 2021

David Schultz Analyzes in ARM Compliance Digest: Judge Grants MSJ For Defendant in FDCPA Case Over Credit Karma Report

July 12, 2021

Dustin Alonzo Analyzes in ARM Compliance Digest: CFPB to Restart Examinations Related to Military Lending July 8, 2021

David Schultz Analyzes in ARM Compliance Digest: Judge Holds Debt Buyer Liable for Actions of Collector in Partially Granting Plaintiff's MSJ in FDCPA Case June 21, 2021

Hinshaw Partner Barbara Fernandez Profiled in DBR: the First Woman to Run Hinshaw's Miami Office June 10, 2021

David Schultz Analyzes in ARM Compliance Digest: Judge Grants MTD in FDCPA Case Over Settlement Language, Mentions Hunstein June 2, 2021

Carlos Ortiz Analyzes in ARM Compliance Digest: CFPB Denies Petition From Title Lender That Argued CID Was Too Broad May 25, 2021

Chambers USA Recognizes Hinshaw for its Insurance and Financial Services Practices May 20, 2021

Trio of Hinshaw Attorneys Explore TCPA Compliance Issues and the Impact of the Supreme Court Decision in MBA Presentation

April 22, 2021

Lauren Campisi Discusses Targeting by Congressional Democrats of Trump-Era Consumer Financial Regulations April 20, 2021

Bloomberg's Making Partner in a Pandemic: Hinshaw's Brad Dunn April 19, 2021

Carlos Ortiz Analyzes in ARM Compliance Digest: Judge Grants MTD in FDCPA Case Over Process of Service During Pandemic

April 19, 2021

Hinshaw Partner Barbara Fernandez Recognized as a 2021 Influential Business Woman by South Florida Business Journal

April 9, 2021

David Schultz Comments on "Big Impact" SCOTUS TCPA Autodialer Decision in insideARM Article April 6, 2021

ACA International: David Schultz and Justin Penn Byline Reviews Oral Arguments in SCOTUS TransUnion v. Ramirez FCRA Class Certifications Case

March 31, 2021



Carlos Ortiz Analyzes in ARM Compliance Digest: CFPB Rescinds Policy on Identifying Abusive Acts or Practices March 22, 2021

Hinshaw Announces Selection of its Nominees for 2021 Fellowship Class and Pathfinder Program of the Leadership Council on Legal Diversity March 17, 2021

David Schultz Discusses SCOTUS TransUnion v Ramirez Article III Standing Case with ACA International March 10, 2021

Reviewing Landmark NY High Court Ruling in "Mortgage Prom" Litigation: Schuyler Kraus and Brian McGrath Provide Analysis in Law360 and American Banker March 10, 2021

Vaishali Rao Analyzes in ARM Compliance Digest: CFPB Announces First Enforcement Action Under New Leadership March 8, 2021

Carlos Ortiz Analyzes in ARM Compliance Digest: Mass. AG Settles Lawsuit With Student Loan Servicer February 23, 2021

David Schultz Analyzes in ARM Compliance Digest: TransUnion Makes Case to Decertify Class in \$40M FCRA Case February 18, 2021

Hinshaw Expands Financial Services Regulatory and Compliance Practice February 16, 2021

Vaishali Rao Analyzes in ARM Compliance Digest: CFPB Releases Special Supervisory Highlights on Response to COVID

February 8, 2021

Carlos Ortiz Analyzes in ARM Compliance Digest: Judge Denies MTD in Case Over Healthcare Provider's Billing Practices

February 5, 2021

Vaishali Rao Discusses in National Media Outlets the Likely Policy Preferences of Incoming CFPB Director Rohit Chopra January 20, 2021

Carlos Ortiz Analyzes in ARM Compliance Digest: Student Loan Servicer to Pay \$35M in Fines and Redress for Violating Consent Order

January 6, 2021

David Schultz Analyzes in ARM Compliance Digest: CFPB, State AGs Reach \$85M Settlement With Mortgage Servicer December 21, 2020

Appellate Spotlight: Eleventh Circuit Affirms Summary Judgment Win in TCPA Claim Filed by South Florida Debt Defense Attorney

December 21, 2020

Hinshaw Bolsters Gulf Coast Presence with Two Houston Partners December 17, 2020

Carlos Ortiz Analyzes in ARM Compliance Digest: EDNY Judge Denies MTD in FDCPA Case Over Reference to Creditor in Letter

December 16, 2020

Hinshaw Client Success Named Among "Top Ten Most Influential ARM Cases" of 2020 by Collector Magazine December 2, 2020



David Schultz Analyzes in ARM Compliance Digest: Judge Denies MTD in FCRA Case on Failure to State a Claim December 1, 2020

Vaishali Rao Anticipates Uptick in CFPB Enforcement and Regulation of Student Loan Servicing Industry under Biden Administration November 30, 2020

Carlos Ortiz Analyzes in ARM Compliance Digest: Judge Grants Motion for Summary Judgement for Plaintiff in FDCPA Dispute Case

November 23, 2020

"Getting to Know" Series: Hinshaw Partner David Schultz Profiled by AccountsRecovery.net November 16, 2020

David Schultz Analyzes in ARM Compliance Digest: CFPB Stands Behind Collector for Itemizing Debt in Letter November 9, 2020

David Schultz Analyzes in ARM Compliance Digest: CFPB Enforcement Actions Spike in Q3 2020 October 26, 2020

Carlos Ortiz Analyzes in ARM Compliance Digest: Defendants Settle Class Action FDCPA Suit October 20, 2020

Justin Penn Analyzes Novel Ruling that Could Stop Many TCPA Class Actions in their Tracks October 14, 2020

Trio of Hinshaw Lawyers Discuss COVID-19-Related Issues Facing Debt Collectors October 6, 2020

David Schultz Analyzes in ARM Compliance Digest: Judge Grants MTD in FCRA Case Over Dispute Investigation October 5, 2020

Carlos Ortiz Analyzes in ARM Compliance Digest: Returned Phone Call Enough to Confer Standing in TCPA Case September 29, 2020

John Ryan Discusses U.S. Supreme Court Autodialer/TCPA Case on GLCCA Podcast September 29, 2020

David Schultz Analyzes in ARM Compliance Digest: Appeals Court Affirms Dismissal of FCRA Suit Over Deleted Item on Credit Report

September 21, 2020

Hinshaw Releases Fourth Edition of "Student Loan Servicing Guide: 50 State Survey of Laws and Legislation" September 17, 2020

Vaishali Rao Discusses Potential Business Impacts of a New "Mini-CFPB" Agency in California September 10, 2020

CFPB Denies Petition From Credit Repair Org. to Set Aside CID September 8, 2020

Following Seila Law Decision, Fifth Circuit Considers en banc Whether Ratification is Sufficient to Protect CFPB Actions August 18, 2020

Client Success: ACA International Supports Merchants Credit Guide Co. Win in 7th Circuit Court of Appeals August 13, 2020



Hinshaw Adds Five-Partner Group with Consumer Financial Services, Bankruptcy, and Commercial Litigation Experience, and Extends Southern Roots with Louisiana Presence July 20, 2020

Trio of Hinshaw Attorneys Present at ACA Virtual Convention & Expo July 17, 2020

Vaishali Rao Discusses Why SCOTUS Ruling Leaves CFPB Enforcement Actions in Doubt June 30, 2020

Expert Analysis: 10 Ways Financial Companies Can Avoid Payment Relief Pitfalls May 27, 2020

McGrath and Newman Consider Potential Changes to New York's Service of Process Rules in Light of COVID-19 Pandemic May 15, 2020

Justin Penn Featured in Politico: Discusses Oral Argument in Supreme Court Case Challenging TCPA's Ban on Robocalls to Cell Phones May 15, 2020

Hinshaw Featured in NYSCA Newsletter: Does New York State's Reduced Statute of Limitations for Medical Debt Apply Retroactively?

May 12, 2020

Hinshaw Client Success: Indiana Court Dismisses Debtor's One-Penny FDCPA Case May 6, 2020

Gretchen Sperry Previews Oral Argument in SCOTUS Review of CFPB's Constitutionality March 9, 2020

Hinshaw Adds Five Lawyer Group to Consumer Financial Services Practice in New York February 24, 2020

Vaishali Rao Discusses Significance of CFPB's New Policy on UDAAP 'Abusiveness' Prong January 30, 2020

Hinshaw Submits Comments to California Attorney General Regarding Proposed California Consumer Privacy Act Regulations

December 17, 2019

Hinshaw Client Success Named Among "Top Ten Most Influential Cases" for the AR Management Industry in 2019 by Collector Magazine December 3, 2019

Client Success: Afni Inc. Wins FDCPA Lawsuit Claiming Consumer Confusion Over Collection Letter Listing "Creditor" and "Original Creditor" November 12, 2019

Vaishali Rao in American Banker and Law360: What is the CFPB's Future, With SCOTUS Now Set to Consider a Constitutional Challenge to the Agency's Structure? October 23, 2019

Client Success: ACA International Reports on Win by Hinshaw Client Advanced TeleSolutions in Wrong Number Claim Case October 17, 2019



Chicago Lawyer Names Hinshaw Partner Vaishali Rao Among 40 Attorneys Under 40 to Watch September 24, 2019

Client Success: ACA International Reports on Summary Judgment Win by Hinshaw Client Nationwide Credit and Collection Inc. September 19, 2019

Client Success: Midland Funding Secures Dismissal of Putative FDCPA Class Action by Highlighting Bad Faith Bankruptcy Conduct by Plaintiff September 10, 2019

Hinshaw Releases Third Edition of "Student Loan Servicing Regulations: 50 State Guide on Laws and Legislation" September 4, 2019

Hinshaw Adds Jennifer L. Gray to Consumer Financial Services Practice in California August 20, 2019

Vaishali Rao Reviews Operational Lessons Provided by the CFPB's Application of the 'Abusive' Acts Prohibition under Dodd-Frank

July 30, 2019

Client Success: Target Corporation Secures Dismissal of FDCPA Case involving Attorney Involvement Disclaimer July 23, 2019

Hinshaw Partner Vaishali Rao Selected to the 2020 Leadership Greater Chicago Fellows Leadership Development Program

June 6, 2019

Client Success: Portfolio Recovery Associates Prevails at Seventh Circuit May 29, 2019

Carlos A. Ortiz Discusses Recent Case Law Impacting the Debt Collection Industry in ARM Compliance Digest May 15, 2019

Barbara Fernandez Named Partner-in-Charge of Hinshaw's Miami Office April 30, 2019

Hinshaw Client Success: Harris & Harris Secures Industry-Favorable Decision in FDCPA "Overshadowing" Case March 18, 2019

Hinshaw's Vaishali Rao is Where She Wants to Be: Representing Clients across the Regulatory Table February 19, 2019

Hinshaw Partner Ellen Silverman Advocates for Promoting Diverse Talent in Collector Magazine Story January 16, 2019

Vaishali Rao Analyzes the Potential Regulatory Agenda of State Attorney Generals in 2019 December 13, 2018

Hinshaw Partner Dave Schultz Recognized as a "Top Attorney in Collections" by Collection Advisor Magazine September 28, 2018

Hinshaw Partner Maura McKelvey Named to Massachusetts Lawyers Weekly's Top Women of Law 2018 September 17, 2018

Hinshaw Partner Hale Yazicioglu Lake Named a Boston Business Journal 2018 40 Under 40 Honoree August 30, 2018



August 2, 2018 Connie Montoya Named to NAWL Board of Directors July 20, 2018 Vaishali Rao Presents at NCHER Annual Conference June 6. 2018 Hinshaw Announces Second Edition of "Student Loan Servicing Regulations: 50 State Guide on Laws and Legislation" June 4, 2018 Massachusetts Lawyers Weekly Reviews Recent Hinshaw Debt Buyer Victory at the Supreme Judicial Court April 30, 2018 Major Win for Passive Debt Buyer as Massachusetts Supreme Judicial Court Rules the Company is not an Unlicensed **Debt Collector** April 16, 2018 Dave Schultz Discusses D.C. Circuit's Takedown of FCC Robocall Rules March 20, 2018 Vaishali Rao Discusses the Impact of the Federal Register Notice on the Student Loan Servicing Battle March 13, 2018 Hinshaw's Student Loan Servicing Regulations Guide Featured in NPR Article February 28, 2018 Hinshaw's Vaishali Rao Anticipates Bigger role for New-Look CFPB in Fintech Regulation February 21, 2018 Media Summary: Ed Lenci Speaks to American Banker, HousingWire and Forbes Regarding the Leadership Succession Controversy at CFPB December 1, 2017 Hinshaw Partner Connie Montoya Elected to the Board of the LGBT Bar Association of Greater New York October 31, 2017 Chicago Bar Association Forms New Regulatory and Compliance Committee September 8, 2017 Hinshaw's David Schultz Receives Judicial Advocacy Award from ACA International July 20, 2017 What Comes Next for TCPA Litigation? David Schultz quoted in American Lawyer June 14, 2017 Following Oral Argument, is CFPB Likely to Win PHH v. CFPB Constitutional Case? May 30, 2017 Hinshaw Announces Consumer Crossroads, a New Consumer Financial Services Blog April 24, 2017 Vaishali Rao Authors Law360 Article on How Rising Student Loan Defaults Could Signal a Litigation Spike March 30, 2017 Hinshaw Appellate Team Wins Unanimous Decision in 7th Circuit FDCPA Case February 24, 2017

ABA Young Lawyers Division Profiles Hinshaw's Vaishali Rao in Q&A



Former Consumer Fraud Enforcement Attorney Joins Hinshaw in Chicago January 31, 2017

John Ryan Discusses the State of Litigation and Compliance Involving the TCPA With Compliance Week December 6, 2016

Paula-Lee Chambers Appointed Vice-Chair the Fidelity and Surety Law Committee July 14, 2016

Ellen Silverman Authors Article on Minnesota Automatic Dialing-Announcing Devices Statute July 12, 2016

Hinshaw & Culbertson LLP Announces New Managing Partner and Other Firm Leaders May 18, 2016

Hinshaw Names Four New Members of Management Committee May 18, 2016

Hinshaw Names Five New Practice Group Chairs May 18, 2016

Hinshaw Partners Score Significant Win Before Illinois Supreme Court March 5, 2015

Law360 Profiles Hinshaw & Culbertson as a Law Firm "to Have on Speed Dial if Malpractice Trouble Hits" November 19, 2014

David Schultz and Todd Stelter Co-Author IICLE Chapter on "The Fair Debt Collection Practices Act" January 23, 2014

Hinshaw Obtains \$1.2 Million Judgment for Unpaid Immigrant Housekeeper January 4, 2013

Events

Driving Ahead Auto Finance Seminar: Insights from Industry Leaders May 16, 2024 Chicago, Illinois

Hinshaw Attorneys Present at Firm-Sponsored Mortgage Bankers Association's Legal Issues and Regulatory Compliance Conference 2024 May 5-8, 2024 Manchester Grand Hyatt, San Diego, California

Vaishali Rao to Present at the 2024 General Counsel Conference Midwest on Priorities, Trends, and Expectations Shaping Regulatory Frameworks April 16, 2024 Chicago, Illinois

Alexandria Kaminski to Present on New York's "Anti-Kessler Bill" at a New York Mortgage Bankers Association Webinar March 5, 2024 Webinar

Vaishali Rao and Sarah King Present on The Supreme Court's Decision on Student Loan Forgiveness November 15, 2023 Virtual Event



Brian McGrath to Speak on Loan Servicing Best Practices and Risks in New York at NYMBA's Annual Convention October 5, 2023

Turning Stone Resort & Casino, Verona, New York

April Toy to Present and Hinshaw to Sponsor the 2023 HNBA/VIA Annual Convention (AC2023)

September 6-8, 2023 Hilton, Minneapolis, Minnesota

Lauren Campisi to Present on a Potential Revisit by SCOTUS of Chevron Deference at ABA Business Law Section Fall Meeting

September 7, 2023

Akeela White to Present at the 2023 ACA International Convention & Expo

July 28, 2023 Chicago, Illinois

Dustin Alonzo and Bonnie Dye Co-Present at New Orleans Bar Association's "Procrastinators' Programs For Young Lawyers, By Young Lawyers" December 14, 2022 New Orleans, Louisiana

Akeela White Participated in AccountsRecovery.net Webinar "What Constitutes a Reasonable Investigation Under the FCRA"

December 6, 2022 Virtual Event

David Schultz and Louis Manetti Jr. to Present at the 2022 Illinois Creditors Bar Association (ILCBA) Fall Seminar November 11, 2022 Virtual Event

David Schultz to Participate in AccountsRecovery.net Webinar "Hunstein Ruling Pushing Cases to State Court" November 1, 2022 Virtual Event

Mohamed Sweify to Moderate Two Panel Discussions at the New York State Bar Association's (NYSBA) Dispute Resolution Section Fall Meeting 2022 October 20, 2022 New York, New York and Virtual

David Schultz to Present on "Analyzing the Seventh Circuit Court of Appeals" in AccountsRecovery.net Webinar September 26, 2022 Virtual Event

David Schultz to Present at the ACA's Huddle on Changes in Credit Reporting August 3, 2022 Virtual Event

David Schultz to Participate in AccountsRecovery.net Webinar "Ask The Credit Reporting Expert" June 23, 2022

Mortgage Bankers Association's Legal Issues and Regulatory Compliance Conference 2022 May 23, 2022 Miami, Florida

David Schultz and Louis Manetti to Review Consumer Financial Protection Bureau's Regulation F in Illinois State Bar Association Webinar April 28, 2022



Stephanie Tolson to Speak at Driving Diversity In Law & Leadership Conference April 27, 2022 Houston Texas – Venue TBA

David Schultz to Discuss Litigation Trends Within the FDCPA, FCRA, and TCPA in AccountsRecovery.net Webinar April 21, 2022

Brian McGrath Presents at the New York Mortgage Bank Association Annual Advocacy Conference March 14, 2022 Virtual Event

David Schultz to Examine The Most Common FCRA Mistakes to Avoid in AccountsRecovery.Net Webinar February 4, 2022 Virtual

David Schultz to Discuss What 2022 Holds for Collection Litigation in AccountsRecovery.net Webinar December 21, 2021

Vaishali Rao to Present at the insideARM Women in Consumer Finance Conference December 15, 2021

"Has Hunstein Gone Away?" David Schultz to Present in an AccountsRecovery.net Webinar November 1, 2021

Trio of Hinshaw Attorneys to Present at the Great Lakes Credit & Collection Association Conference October 29, 2021 Radisson Blu | Bloomington, Minnesota

David Schultz to Discuss Best Practices When Collecting Past the Statute of Limitations in AccountsRecovery.net Webinar October 22, 2021

Vaishali Rao to Discuss Electronic Communications Policies & Procedures August 31, 2021

Vaishali Rao to Provide CFPB Insights in Conference on Consumer Finance Law Webinar August 12, 2021

David Schultz to Discuss Mapping Out Legal Strategies for ARM Companies August 6, 2021

Vaishali Rao to Discuss Risk Identification and Management for Credit and Collection Businesses July 29, 2021 Caesar's Palace | Las Vegas, Nevada

Lauren Campisi to Discuss U.S. Supreme Court's Recent Decision in TransUnion v. Ramirez June 30, 2021

David Schultz to Discuss FCRA Litigation Trends in AccountsRecovery.net Webinar June 21, 2021

Schuyler Kraus and Lauren Campisi to Speak at Mortgage Bankers Association's Legal Issues & Regulatory Compliance Conference 2021 May 25 and May 26, 2021 Virtual Event



Justin Penn will Present on Managing and Cleaning Up Federal and State Investigations of Debt Buyers at RMAI Annual Conference

April 12 – 15, 2021 Virtual Event

Peer-to-Peer Financial Services Forum: The Frontlines of Mortgage Servicing March 30, 2021 Virtual Event

David Schultz to Discuss Where Most FCRA Mistakes Are Made in AccountsRecovery.net Webinar March 30, 2021 Virtual Event

Vaishali Rao to Discuss Student Loan Servicing Challenges in the Age of COVID-19 February 10, 2021 Virtual Event

Lauren Campisi to Discuss Regulating the Cost of Consumer Credit in ABA Presentation January 27, 2021 Virtual Event

David Schultz to Speak on Out-of-Statute Debt in ACA Huddle Webinar Series on CFPB Final Debt Collection Rule January 14, 2021 Virtual Event

Dustin Alonzo to Discuss Protecting Client Information in Times of COVID at New Orleans Bar Association Webinar December 15, 2020

Dustin Alonzo to Present on Advisory Opinions Under the new CFPB Debt Collection Rule December 10, 2020 Webinar

Maura McKelvey to Present at National Forum on Residential Mortgage Regulatory Enforcement & Litigation November 17, 2020 Virtual Event

Vaishali Rao to Present at NCHER 2020 Annual Conference November 12, 2020 Virtual Event

David Schultz and Vaishali Rao to Address Q3 Uptick in CFPB Enforcement Actions November 10, 2020

David Schultz to Speak in CFPB ACA Huddle Webinar November 9, 2020

Vaishali Rao and Lari Dierks to Discuss the State of Student Loan Servicing Laws and Regulations October 21, 2020 Virtual Event

Heather McArn and Hailey Barthel to Discuss Legal Issues Arising From Financial Services Industry's Use of Artificial Intelligence October 15, 2020

Virtual Event



Vaishali Rao Discusses COVID-19 Student Loan Servicing Challenges at ACI Consumer Finance Forum September 23, 2020 Virtual Event

David Schultz to Explore Most Common Overshadowing Mistakes September 22, 2020 Virtual Event

In ACA International Webinar, Hinshaw's Matt Corwin Explores NYC DCA Rule Concerning Foreign Language Services July 1, 2020 Webinar

Vaishali Rao to Present Crain's Content Studio Webinar: Financial and Legal Advice to Help Your Business Navigate the "New Normal" June 25, 2020

Webinar

Jennifer Gray Discusses Hot Topics in Mortgage Class Actions and High-Profile Litigation February 25, 2020 Webinar

David Schultz to Participate in Industry Defense Roundtable at ACA International 2019 Convention & Expo July 16, 2019 San Diego, California

Leigh Bonsall and Beth Odian to Present on Employment Law Risk Management at Third Annual GLCCA Conference May 20, 2019

Wisconsin Dells, Wisconsin

Mortgage Bankers Association's Legal Issues and Regulatory Compliance Conference May 6, 2019

New Orleans, Louisiana

Ellen Silverman Scheduled to Speak at insideARM Women in Consumer Finance Conference December 11, 2018 Baltimore, Maryland

Ellen Silverman Speaks at Residential Mortgage Regulatory Enforcement & Litigation Conference October 22, 2018 Dallas, Texas

Connie Montoya to Address Law Students Regarding Job Search Strategies at the Lavender Law® Conference and Career Fair

August 10, 2018 New York

Employer-Assisted Student Loan Repayment Programs: Best Practices and Tips for Success

March 8, 2018 Webinar

Barbara Fernandez and Concepcion Montoya to Present Lorman Webinar about Defending FDCPA Claims Involving Collection Letters

October 26, 2017 Webinar



Connie Montoya to Speak at NAWL Webinar on the Challenges Faced by Minorities in the Legal Industry September 13, 2017

Webinar

Barbara Fernandez and Concepcion Montoya to Present Webinar on Top FDCPA Violations all Collectors Must be Aware Of

March 23, 2017 Live Webinar

Barbara Fernandez and Concepcion Montoya to Present Webinar on Common Violations of the TCPA June 28, 2016 Webinar

David Schultz to Present at NARCA 2014 Fall Collection Conference October 25, 2014 Wynn Las Vegas, 3131 S Las Vegas Blvd, Las Vegas, NV 89109

Justin Penn and John Ryan to Present at NARCA 2014 Fall Collection Conference October 23, 2014 Wynn Las Vegas, 3131 S Las Vegas Blvd, Las Vegas, NV 89109

David Schultz to Present at NARCA Legal Learning Tour on the Changing FDCPA September 16, 2014 Loyola University, Corby Law Center, 25 E. Pearson Street, Chicago, IL 60611

David Schultz to Present at ABA Business Law Section Annual Meeting September 12, 2014 Hyatt Regency Chicago, 151 E Upper Wacker Drive, Chicago, IL 60601

Publications

4 Key Takeaways for Privacy Professionals Taken From the IAPP 2024 Global Summit April 5, 2024 Privacy, Cyber & Al Decoded

U.S. Supreme Court Holds Consumers Can Sue the Government for Violating the FCRA February 26, 2024 Hinshaw Alert

New York Governor Hochul Signs Anti-Deed Theft Bill into Law: What Mortgage Lenders and Servicers Need to Know December 6, 2023 Hinshaw Alert

CFPB Provides an Update on its Long Awaited and Highly Anticipated Financial Data Rights Rule November 7, 2022 Consumer Financial Services Alert

The Hunstein Saga Ends at the Eleventh Circuit: Court Determines That Use of a Mail Vendor Did Not Inflict a Concrete Injury September 15, 2022 Consumer Financial Services Alert

Reasons for Optimism as Eleventh Circuit Revisits Hunstein and Doubles Down October 29, 2021 | Consumer Law Hinsights – Special Edition

CFPB Announces Final Mortgage Servicing Rule to Help Borrowers Affected by the COVID-19 Pandemic Avoid Foreclosure



June 29, 2021 Consumer Financial Services Alert

In Significant Check on Federal Consumer Class Actions, U.S. Supreme Court Holds "No Harm, No Foul" June 26, 2021 | Consumer Law Hinsights – Special Edition

Cybersecurity Compliance Emphasized at MBA's Legal Issues and Regulatory Compliance Conference June 3, 2021 Hinshaw Privacy & Cyber Bytes

Consumer Law Hinsights – May 2021 May 2021

Consumer Law Hinsights – April 2021 April 2021

Unpacking the U.S. Supreme Court's Unanimous Facebook Decision Narrowing the TCPA's Autodialer Definition April 5, 2021 Consumer Financial Services Alert

Consumer Law Hinsights – March 2021 March 31, 2021

Consumer Law Hinsights – January 2021 January 27, 2021

Consumer Law Hinsights – December 2020 December 30, 2020

Consumer Law Hinsights – November 2020 November 24, 2020

Consumer Law Hinsights – October 2020 November 3, 2020

Consumer Law Hinsights – September 2020 September 30, 2020

Consumer Law Hinsights – August 2020 August 31, 2020

Consumer Law Hinsights – July 2020 July 30, 2020

Consumer Law Hinsights – May 2020 May 21, 2020

Consumer Law Hinsights – April 2020 April 23, 2020

Consumer Law Hinsights – February 2020 February 27, 2020

California Legislative Update: New Consumer Finance Laws for 2020 January 24, 2020

Consumer Law Hinsights – January 2020 January 23, 2020

Financial Services for Cannabis and Hemp Businesses January 13, 2020



Hinshaw Alert

Consumer Law Hinsights – December 2019 December 12, 2019

Consumer Law Hinsights – November 2019 November 19, 2019

Consumer Law Regulatory Insights: Third of CFPB Symposia Series Debates the Data Collection Rule of Section 1701 of the Dodd-Frank Act November 15, 2019 Consumer Financial Services Alert

Consumer Law Hinsights – October 2019 October 21, 2019

HECMs in the Regulatory and Congressional Spotlight October 8, 2019 Consumer Financial Services Alert

HUD Issues Three New Mortgagee Letters for HECM Program Guidance October 7, 2019 Consumer Financial Services Alert

Financial Services for Cannabis and Hemp Businesses September 26, 2019 Hinshaw Alert

Consumer Law Regulatory Insights: CFPB Contemplates Taking Action to Further Define "Abusive" Prong of UDAAP June 27, 2019 Consumer Financial Services Alert

Important Wins on Behalf of Debt Collection Industry October 29, 2018

Employer-Assisted Student Loan Repayment Programs: A Possible Solution to a Growing Problem March 30, 2018

Consumer Financial Services Newsletter - Fall 2017 November 1, 2017

Consumer Financial Services Newsletter - July 2017 July 10, 2017

Student Loan Servicing Regulations: 50 State Guide on Laws and Legislation – First Edition June 1, 2017

PHH v. CFPB En Banc Oral Argument Recap: Who Won? May 25, 2017 Consumer Financial Services Alert

Consumer Financial Services Newsletter - May 2017 May 12, 2017

PHH v. CFPB: CFPB Not Dodging Constitutionality Questions April 4, 2017 Consumer Financial Services Alert

United States Seeks 'At Will' Removal of CFPB Director March 21, 2017



Consumer Financial Services Alert

Three Things You Missed Since CFPB Received En Banc Hearing in PHH Case March 16, 2017 Consumer Financial Services Alert

Consumer Financial Services Newsletter - March 2017 March 16, 2017

Mere Receipt Of A Collection Letter – Without More – Does Not Give Standing to Sue January 9, 2017 Consumer Financial Services Alert

Consumer Financial Services Newsletter - December 2016 December 21, 2016

Consumer Financial Services Newsletter - November 2016 November 22, 2016

Florida's Highest Court Says Each Default Resets Statute of Limitations for Foreclosure Actions November 4, 2016 Consumer Financial Services Alert

Consumer Financial Services Newsletter - October 2016 October 28, 2016

Consumer Financial Services Newsletter - August 2016 August 30, 2016

CFPB Gives Preview of Changes Coming to the Collection Industry August 3, 2016 Consumer Financial Services Alert

Consumer Financial Services Newsletter - July 2016 July 27, 2016

NY Strengthens Law Concerning Zombie Properties as Well as Good Faith Negotiations July 25, 2016 Consumer Financial Services Alert

Consumer Financial Services Newsletter - June 2016 June 30, 2016

Consumer Financial Services Newsletter - May 2016 May 19, 2016

Supreme Court Provides a Narrow Win for Defendant—With Chance for More—On "Actual Injury" Issue May 16, 2016 Consumer Financial Services Alert

Supreme Court Takes Pragmatic Approach To Whether Letters Violate FDCPA May 16, 2016 Consumer Financial Services Alert

Consumer & Class Action Litigation Newsletter - April 2016 April 18, 2016

Consumer & Class Action Litigation Newsletter - January 2016 January 29, 2016

Breaking News: U.S. Supreme Court Decides Whether Claims are Moot in Gomez



January 20, 2016 Consumer Financial Services Alert

Consumer & Class Action Litigation Newsletter - December 2015 December 15, 2015

Consumer & Class Action Litigation Newsletter - October 2015 October 29, 2015

Consumer & Class Action Litigation Newsletter - September 2015 September 29, 2015

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Consumer & Class Action Litigation Newsletter - August 2012 August 6, 2012

Consumer & Class Action Litigation Newsletter - June 2012 June 28, 2012

Consumer & Class Action Litigation Newsletter - June 2012 June 5, 2012

7th Circuit Holds That "Called Party" Means Current Subscriber of Cell Phone When Determining "Consent" Under the TCPA May 11, 2012

Consumer & Class Action Litigation

Consumer & Class Action Litigation Newsletter - May 2012 May 9, 2012

Consumer & Class Action Litigation Newsletter - April 2012 April 5, 2012

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